

Walkwire Internet Solutions

walkwire™
online. all the time.

Automated Business Center

Give guests a 24/7 fully automated business center service

Provide a vital guest amenity at your hotel

HIGH SPEED INTERNET PCs

Not all guests travel with a laptop. Give your guests fast PC access to the web when they are away from home or the office. A great way to extend your in-room HSIA strategy.

PRODUCTIVITY TOOLS

We provide all the business tools your guests will need to get the job done including Internet Explorer, Word, Excel, PowerPoint and Adobe Acrobat.

PRINTING AND OTHER SERVICES

We can provide color or black and white printers along with fax and photocopying equipment. Laptop ports and USB hubs are also available.



- Automated business centers are essential for those guests who do not travel with a laptop
- Increase occupancy, guest satisfaction and create loyalty
- Reduce staffing costs by automating your business center
- Earn a commission on all business center transactions

Walkwire is a leading provider of automated Business Center services to the hospitality industry. Our fully managed, turnkey service helps hotel partners provide a valuable guest amenity, increase occupancy and guest satisfaction. Many travelers leave their laptops at home or in the office so they need to access a PC at their hotel to access the Internet or work on a document.

The Walkwire Business Center allows guests to access the Internet, use Microsoft Office applications, print a presentation, make a photocopy and fax without the hassle of purchasing, installing and maintaining the service yourself. Our customized approach lets you choose the precise equipment for your hotel—to meet the needs of your guests and to satisfy hotel brand standards.

Walkwire provides the equipment, furniture, installation and on-going maintenance so you can stay focused on your core business

To learn more about getting an automated Business Center at your property, please contact the Sales Department at 415-558-8845 for a customized proposal.

Visit us on the Web at:
www.walkwire.com

Walkwire, LLC

2370 Market Street #110
San Francisco, CA 94114
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Features and Benefits

The Walkwire Business Center is easy to use and priced to also appeal to the leisure traveler segment. Its small footprint makes it ideal for most hotel locations whether you have a dedicated space for a business center or not. Our innovative pricing provides your hotel a differentiated Business Center service that focuses on high usage, rather than high prices to your guests. In addition to full service, high-speed Internet access and a comprehensive suite of business applications, the Walkwire Business Center also provides free faxing, printing and photocopying.

Walkwire's Internet PCs are monitored remotely 24/7. Our proprietary Alchemy platform provides technical information on each PC, as well as pattern recognition that can provide detailed analysis of revenue, usage and uptime. Our Network Operations Center updates security patches, virus and malware definitions, and tests Internet PCs regularly to ensure maximum uptime.

We provide full payment authentication and payment processing services, including Prepaid Access cards, credit card processing and administration. We can accept American Express, VISA, MasterCard, and Discover cards.

For locations where space is scarce, you may consider Walkwire's Lobby PCs service. Please contact us for more details at 415-558-8845.

CUSTOMIZE YOUR BUSINESS CENTER

Let Walkwire design the perfect Business Center for your hotel including professional furniture, the latest PC technology and unsurpassed maintenance and service

PAYMENT OPTIONS

Allow guests to pay for Business Center services with any major credit card, or reusable Prepaid Access cards

SESSION REFRESH

Any files that have been downloaded or saved to the hard drive of our PCs can automatically be deleted after each session to protect your guest's privacy and to keep the PCs clean and healthy

ONLINE REPORTING

Access our online extranet to check on how much revenue your business center is generating

REMOTE PRINTING

Allow guests who are connected to an in-room HSIA connection to print to a central printer

Business Center Components

- Dell Dimension or OptiPlex PCs with Windows XP O/S
- 15-19" Flat panel monitors
- Microsoft Office 2003 productivity tools include Word, Excel and PowerPoint
- SessionRefresh and Antivirus software protection
- 24/7 NOC monitoring of your Business Center equipment
- Laptop ports and USB hubs
- Color or black and white printers
- Fax and photocopying equipment
- Furniture to custom fit your Business Center



Service and Support Available

Walkwire toll free 24/7 help desk
Business Center design consultation
Furniture options to fit your decor
Installation and set-up
On-going maintenance
Network Operations Center monitoring
Hardware support and management
Web-based partner reporting



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